

## Privacy Statement on the processing of personal data

Pursuant to Article 14 of Regulation (EU) 2016/679 ("**GDPR**"), General Logistics Systems Italy S.p.A. (hereinafter "GLS") and, as the case may be, the franchisee to whom the sender of the shipment addressed for the shipment, as independent Data Controllers ("**Company**" or the "**Owner**") provides below the information regarding the processing of your personal data.

**Data source:** In particular, your personal data (name, surname, address) were provided to us by "your neighbour" who requested that his own delivery (eg package / envelope etc.) be made to your address, thus providing us some information about you.

**Purposes of the data:** The provided personal data will then be processed to perform our customer's request and therefore execute the shipping contract as well as for the protection and/or defence of a right or interest of the owner or of third parties (e.g. disputes, etc.)

**Data disclosure:** Your personal data will be disclosed to: (i) companies that carry out on our behalf activities and/or services connected to the activities required to perform the shipping and delivery services of goods (e.g. couriers, carriers, IT companies, technicians, etc.); (ii) third parties for purposes of defence and protection of the rights and/or interests of the owner and third parties (e.g. public administrations, legal, etc.). These subjects will act as data controllers or processors depending on the activities carried out by them.

**Data transfer abroad:** Your personal data will not be transferred outside the EEA. However, if by necessity your personal data should be transferred outside the EEA, the Data Controller shall adopt each appropriate contractual measure to guarantee an adequate level of protection of your personal data pursuant to the law provisions.

**Data retention:** The personal data processed will be stored for 2 years, pursuant to the applicable law provisions.

**Rights:** You have the right to obtain from the Data Controller access to personal data and information relating to the processing; the rectification of your inaccurate personal data as well as, taking into account the purposes of the processing, the right to have incomplete personal data completed, including by means of providing a supplementary statement. You also have the right to obtain, where possible, the erasure of your personal data, as well as the transmission of the data to another controller and the restriction of processing as provided by law. You can enforce your rights and / or obtain more information on the processing of your personal data by sending a request to [dataprotection@glS-italy.com](mailto:dataprotection@glS-italy.com): You have the right to lodge a complaint with a supervisory authority in the event of unlawfulness processing of your data.

The Data Protection Officer or DPO for GLS Italy S.p.A. can be contacted at [dataprotection@glS-italy.com](mailto:dataprotection@glS-italy.com).